

WARRANTIES – WOOD EDGE STEEL DOORS



WOOD-EDGE STEEL DOOR WARRANTY

Subject to the limitations and conditions established below, Tru Tech® Doors warrants that from the date of the original installation, its **STEEL DOOR PANELS**, when used in residential application will be free of manufacturing defects in the material and workmanship for a period of:

STEEL PRO® CONSTRUCTION SERIES 5 YEARS

STEEL MARK® HD BUILDER SERIES 10 YEARS

STEEL MARK® HD PLUS SERIES 20 YEARS

Deflection up to ¼" inch, minor scratches or other visual imperfections will not be considered defects. Tru Tech Doors grants these warranties only to the original purchaser of the door and the original purchaser of the building where the door was installed.

THIS WARRANTY IS NOT TRANSFERABLE.

This warranty excludes any defects caused by applied coatings, any glass inserts or other accessories. Also excluded from this warranty are defects resulting from:

- (a) exposure to air pollutants
- (b) exposure to chemicals, acid or fumes
- (c) improper handling, storage, abuse, vandalism, misuse, impact by a foreign object, natural disasters, fire, explosions or other casualties
- (d) installation or maintenance not conducted in strict adherence to the manufacturer's written instructions
- (e) air and water infiltration during severe weather conditions
- (f) any failure of the structure/building/foundation into which the door was installed
- (g) damage caused by exposure to excessive heat (e.g. installed behind a non-ventilated storm door that is exposed to the sun)
- (h) modification and/or the installation of hardware, locks, door lites or any other component must not cause any infiltration of water
- (i) any other cause beyond the manufacturer's control and not related to the actual manufacturing process.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY, MOREOVER, IN NO EVENT WILL TRU TECH DOORS BE LIABLE OR RESPONSIBLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

This warranty gives you specific legal rights. Other rights vary from province/state to province/state and may apply to you. Some provinces/states and federal laws do not allow the exclusion of implied warranties. In the event these laws apply, then the length of any implied warranty shall be one (1) year of the shortest time, in excess of one year permitted under applicable law. Similarly, some provinces or states do not allow the exclusion or limitation of consequential damages and if applicable, this limitation will not apply.

If a defect occurs, Tru Tech Doors, at its sole discretion, will furnish a replacement door, repair the door or refund the original purchase price. If Tru Tech Doors chooses to provide a replacement, the Limited Warranty of the replacement will extend only for the balance of the original warranty period.

TRU TECH DOORS' MAXIMUM LIABILITY IS LIMITED TO THE AMOUNT OF THE ORIGINAL PURCHASE PRICE.

Tru Tech Doors will not pay for the costs of labor, installation or finishing for any replacement door. No representative of Tru Tech Doors or any other person has any authority whatsoever to assume for Tru Tech Doors any other liability or responsibility in connection with the door warranted herein.

If you have a warranty claim, please notify Tru Tech Doors within 30 days of discovering the defect. Include in the claim, a description of the door, the name and address of owner and installer, proof of purchase and a detailed explanation of the defect.