

Limited Lifetime Warranty



These products have been tested for quality and durability.

LIMITED LIFETIME WARRANTY HM SureRock, Sure Jamb Frames & Components

Terms and Conditions

HM SureRock, Sure Jamb Frames & Components are guaranteed to be free of defects in material and workmanship that might unreasonably affect its performance. The terms of this Limited Lifetime Warranty extends from the first date of purchase for the life of the product.

*This warranty is for the original owner of the product and is non-transferable.

The terms of this Limited Warranty exclude failures, which are the result of or involve:

1. Accident, negligence, abuse or improper use or installed in unusual, abnormal or extreme locations or situations.
2. Stress caused by localized application of heat, movement of building or building components, or expansion/contraction of building or building components.
3. Damage caused by freight carriers, common carriers, private transportation, or any other means of transportation or handling, occurring after shipping from HM SureRock.
4. Damage to surfaces caused by fire, corrosive fumes, stains, contact with chemically abrasive substances, airborne pollutants, sanding, improper washing, extreme elements, acts of God and / or any event not controlled by HM SureRock.
5. Damage done deliberately, by negligence, abnormal working conditions, or failure to follow instructions regarding staining, painting or installations or what is considered normal wear and tear.
6. Custom surface finishes or alternations applied to product(s) in the field.
7. Improper or insufficient handling, storage, installation, maintenance, or service.
8. All components, parts, and labor supplied by parties other than HM SureRock or its agents.

HM SureRock, Inc. warrants the Sure Jamb Product(s) free of defects in materials and workmanship and free of rot and decay during the warranty period for reasons covered by this warranty.

If the **Sure Jamb** Product that is the subject of this Limited Lifetime warranty fails during the warrant period for reasons covered by the Limited Lifetime Warranty and the original purchaser submits the written service request required under this Limited Lifetime Warranty HM SureRock will:

REPLACE THE SUREJAMB FRAME PRODUCT WITH A PRODUCT THAT IS FUNCIONALLY AT LEAST EQUAL TO THE SUREJAMB FRAME PRODUCT BEING REPLACED OR PROVIDE IN U.S. DOLLARS THE VALUE OF THE FRAME AS LISTED ON THE HM SUREJAMB SURE JAMB COMPONENTS PRICE LIST AT THE TIME OF FAILURE.

Warranty Claim Procedures -- To place a warranty claim, purchaser shall notify the Corporate Office of HM SureRock Inc. by providing the following information presented in writing:

1. Product ID and description of the Frame;
2. Proof of purchase (invoice and delivery ticket provided by SureRock, Inc.); and
3. Detailed description of defect(s).
4. A copy of this Limited Lifetime Warranty

Claimed defective **Sure Jamb** frames may be inspected by a HM SureRock, Inc. representative, and customer must permit the inspection when requested by HM SureRock., or any claims shall be deemed waived. All disputes regarding this Limited Lifetime Warranty will be exclusive venue and jurisdiction in the State of California.

When a defect occurs, in conformity to the warranty terms set above, HM SureRock, Inc. agrees to either replace the Frame or refund the original purchase price at HM SureRock election. In the event HM SureRock, Inc. elects to provide a replacement, the Limited Warranty of the replacement will extend only for the balance of the original Warranty period. In no event shall HM SureRock be responsible for costs and any charges involving the shipping, finishing and installation of the replacement Sure Jamb Frame.

HM SureRock will perform its obligations under the Warranty within thirty (30) days after receipt of appropriate notice, inspection and confirmation of the existence of defect.

HM SureRock will not be liable for any Frames repaired or replaced without its prior written consent.

The remedies set forth herein are the original purchaser's exclusive remedies for breach of Warranty. In no case shall HM SureRock be liable for any general, incidental or consequential damages. There are no other Warranties except as set forth herein.

*HM SureRock reserves the right to modify the conditions and restrictions of this Warranty without prior notice
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