

SUREROCK FIBERGLASS DOOR LIMITED WARRANTY

Warranty Coverage:

HM SureRock INC. warrants that its fiberglass entry door component product ("Product") is free from defects in material and workmanship which will make the Product unfit for its normal and recommended use. THE DURATION OF THIS WARRANTY BEGINS ON THE DATE OF PURCHASE BY THE CUSTOMER AND EXTENDS FOR 20 YEARS.

EXCLUSIONS FROM COVERAGE:

This warranty does not cover:

1. Door units not installed according to published unit dimensions and installation instructions. a. Double doors with an astragal should not be installed in a direct weather exposure or without a proper overhang. An ideal overhang must extend at least four feet wider (two feet each side) than the door unit and at least five feet out from the house. Failure to adhere to these overhang and directional requirements will void any warranty coverage.
2. Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation.
3. Defects of damages arising out of improper handling or cleaning, defective or improper installation, defective or improper glazing, accident, act of God, intentional human act, misuse or abuse, or any other circumstances beyond the control of HM SureRock INC.
4. Warp not exceeding 1/4" in the plane of the door panel, bow or misalignment in the door frame in which the door panel is hung.
5. Products installed in high-moisture environments, such as swimming pool enclosures or greenhouses.
6. Product used or installed in non-residential environments, including but not limited to, retail or commercial applications.
7. Products not finished/painted, or in accordance with installation instructions.
8. Products finished/painted a dark color with prolonged exposure to direct sunlight.

REMEDIES:

After receiving a valid claim, HM SureRock INC. will, at its option, (a) repair the Product, or (b) provide a replacement Product (or part, as appropriate) of like kind and design.

DISCLAIMER OF WARRANTY:

HM SureRock INC. MAKES NO IMPLIED WARRANTY, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), AND MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), EXCEPT TO THE EXTENT PROVIDED HEREIN.

LIMITATION OF REMEDIES:

THE REMEDIES SET FORTH ABOVE ARE THE CUSTOMER'S EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. IN NO CASE SHALL HM SureRock INC. BE LIABLE TO THE CUSTOMER OR ANY OTHER PERSON FOR ANY GENERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR ANY EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME LIMITATION OR EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY.